

Yahya Alshami

Email: yahialut@gmail.com | Phone: +967 785 035 794 | Sana'a, Yemen

About Me

I have 9+ years of experience in IT and operations in Yemen. I’m a problem solver—I build infrastructure from scratch, manage teams, and handle the day-to-day work that keeps organizations running, even in difficult conditions.

Work Experience

Head of IT & Operations — CEDIU (Feb 2023 – May 2023)

- Set up all IT systems and network infrastructure from scratch for emergency projects.
- Managed the technical team and made sure all systems were online and working.
- Took care of buying and tracking all IT equipment.
- Organized all digital files and backups to keep project data safe.

Founder & General Manager — Eram Design (2019 – 2022)

- Built a digital agency that ranked #1 on Google locally.
- Hired staff, handled payroll, and solved team problems.
- Managed all admin work, client contracts, and budgets.

Technical Consultant — Freelance (2023 – Present)

- Support international clients with server management and web development.
- Handle financial tracking and project deadlines for multiple clients.

Admin & Data Coordinator — I Am You (2015)

- Managed data for over 1,500 people in a humanitarian program.
- Fixed computer issues and kept office internet secure.

Education

B.S. Computer Science, Twintech (2021)
Diploma in Management, Alison Institute (2018)

Skills & Languages

IT hardware, Server Admin, MS Office/Outlook, Recruitment, Data Entry, Crisis Management.
Languages: Arabic (Native), English (Fluent).